

# Ottawa County Resident Survey on Health

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## **Thank You!**

**For participating in this survey we would like to give you a \$10 Meijer gift card. When you return the completed survey to the person who handed it to you, they will give you the gift card.**

Thank you for participating in this survey. Your participation is critical to conducting an accurate community health needs assessment for your community.

**This survey is confidential, so your answers will only be reported as a group. There are no questions asked that can personally identify you in any way. Once you've completed the survey please return it to the person who distributed it.**

First, please answer a few questions about yourself that will help us better understand who participated in the survey. We will not use this information for any other purpose.

| Gender  | Age   | Education  |   |  |
|---|---|--|---|--|
| <input type="checkbox"/> Male<br><input type="checkbox"/> Female<br><input type="checkbox"/> Transgender male to female<br><input type="checkbox"/> Transgender female to male<br><input type="checkbox"/> Gender variant/<br>nonconforming             | <input type="checkbox"/> 18 - 24 years<br><input type="checkbox"/> 25 – 34<br><input type="checkbox"/> 35 – 44<br><input type="checkbox"/> 45 – 54<br><input type="checkbox"/> 55 – 64<br><input type="checkbox"/> 65 – 74<br><input type="checkbox"/> 75 or older  | <input type="checkbox"/> Never attended school or only attended Kindergarten<br><input type="checkbox"/> Less than a 9 <sup>th</sup> grade education<br><input type="checkbox"/> Grades 9 through 11 (some high school)<br><input type="checkbox"/> Grade 12 or GED (high school graduate)<br><input type="checkbox"/> College 1 to 3 years (some college or technical school)<br><input type="checkbox"/> College 4 years or more (college graduate)      |   |  |
| Marital Status  | Adults 18 Years of Age or Older at Home (Including Yourself)  | Children 0 to 5 Years of Age at Home   | Children 6 to 17 Years of Age at Home   |  |
| <input type="checkbox"/> Married<br><input type="checkbox"/> Divorced<br><input type="checkbox"/> Separated<br><input type="checkbox"/> Widowed<br><input type="checkbox"/> Never married<br><input type="checkbox"/> A member of an unmarried couple   | <input type="checkbox"/> 1<br><input type="checkbox"/> 2<br><input type="checkbox"/> 3<br><input type="checkbox"/> 4<br><input type="checkbox"/> 5 or more  | <input type="checkbox"/> None<br><input type="checkbox"/> 1<br><input type="checkbox"/> 2<br><input type="checkbox"/> 3<br><input type="checkbox"/> 4<br><input type="checkbox"/> 5 or more  | <input type="checkbox"/> None<br><input type="checkbox"/> 1<br><input type="checkbox"/> 2<br><input type="checkbox"/> 3<br><input type="checkbox"/> 4<br><input type="checkbox"/> 5 or more |  |
| Race/Ethnicity  | Employment Status   | Annual Household Income  |   |  |
| <input type="checkbox"/> White/Caucasian<br><input type="checkbox"/> Black/African American<br><input type="checkbox"/> Hispanic/Latino<br><input type="checkbox"/> Native American<br><input type="checkbox"/> Asian<br><input type="checkbox"/> Other | <input type="checkbox"/> Employed for wages<br><input type="checkbox"/> Self-employed<br><input type="checkbox"/> Out of work less than 1 year<br><input type="checkbox"/> Out of work 1 year or more<br><input type="checkbox"/> Homemaker<br><input type="checkbox"/> Student<br><input type="checkbox"/> Retired<br><input type="checkbox"/> Unable to work/disabled | <input type="checkbox"/> Less than \$10,000<br><input type="checkbox"/> \$10,000 to less than \$15,000<br><input type="checkbox"/> \$15,000 to less than \$20,000<br><input type="checkbox"/> \$20,000 to less than \$25,000<br><input type="checkbox"/> \$25,000 to less than \$35,000<br><input type="checkbox"/> \$35,000 to less than \$50,000<br><input type="checkbox"/> \$50,000 to less than \$75,000<br><input type="checkbox"/> \$75,000 or more |   |  |
| Zip Code Where You Live   | Own or Rent Home  |  |   |  |
| _____   | <input type="checkbox"/> Own  | <input type="checkbox"/> Rent  | <input type="checkbox"/> Other: _____   |  |

1. To begin, would you say your general health is...? (**Check only one**)  
 Poor       Fair       Good       Very Good       Excellent
2. Do you have one person you think of as your personal doctor or health care provider? (**Check only one**)  
 Yes, only one       Yes, more than one       No
3. How **satisfied** are you with the health care system **overall**? (**Check only one**)  
 Very Dissatisfied       Dissatisfied       Neither Dissatisfied Nor Satisfied       Satisfied       Very Satisfied       Don't Know
4. (**ANSWER ONLY IF DISSATISFIED OR VERY DISSATISFIED ABOVE**) Why do you say that? Please be as detailed as possible.
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5. How well do you feel health care professionals communicate **with each other** about your health care? (**Check only one**)  
 Extremely Well       Very Well       Somewhat Well       Not Very Well       Not At All Well       Don't Know
6. Which of these describes your health insurance situation? (**Select all that apply**)  
 Employer Provided       Medicare       Medicaid       None/No Insurance       Other (specify): \_\_\_\_\_  
 Private Insurance       Medicare Supplemental       Other Government (e.g., Veteran's Health Administration, MiChild, etc.)       Don't Know
7. In the past two years, was there a time when you had trouble meeting your health care needs? (**Check only one**)  
 Yes       No       Don't Know

8. (**ANSWER IF YES ABOVE**) What are some of the reasons you had trouble meeting your health care needs? (**Select all that apply**)
- |   |   |  |  |  |
|---|---|--|--|--|
| <input type="checkbox"/> Too costly/expensive                   | <input type="checkbox"/> Provider doesn't accept my health insurance                                  | <input type="checkbox"/> Couldn't afford prescription drugs  | <input type="checkbox"/> Couldn't get an appointment | <input type="checkbox"/> Don't Know                |
| <input type="checkbox"/> Lack of health insurance               | <input type="checkbox"/> Language/racial/cultural barriers  | <input type="checkbox"/> I'm not comfortable with any doctor | <input type="checkbox"/> Couldn't get a referral     | <input type="checkbox"/> Inconvenient office hours |
| <input type="checkbox"/> Couldn't afford deductibles or co-pays | <input type="checkbox"/> Lack of physician specialists in the area (e.g., cardiology, urology, OBGYN) | <input type="checkbox"/> Lack of transportation              | <input type="checkbox"/> Other: _____                |  |

9. Was there ever a time in the past 12 months when you did not take your medication as prescribed, such as skipping doses or splitting pills, in order to save on costs? (**Check only one**)  
 Yes       No       Haven't been on medication in the past 12 months       Don't know

10. What are some of the **barriers** you face personally when trying to live a healthier lifestyle? (**Select all that apply**)
- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Don't know how to make changes            | <input type="checkbox"/> My community doesn't support healthy lifestyles | <input type="checkbox"/> Too costly/can't afford         |
| <input type="checkbox"/> Lack of affordable healthy food           | <input type="checkbox"/> My family doesn't support healthy lifestyles    | <input type="checkbox"/> Too many unhealthy food options |
| <input type="checkbox"/> Lack of affordable/safe housing           | <input type="checkbox"/> Not enough time                                 | <input type="checkbox"/> Transportation issues           |
| <input type="checkbox"/> Lack of programs/services in my community | <input type="checkbox"/> Not mentally/emotionally ready to make changes  | <input type="checkbox"/> None (no barriers)              |
| <input type="checkbox"/> Lack of energy/will power/motivation      |  | <input type="checkbox"/> Other (specify): _____          |

11. What health care related programs, services, or classes are lacking in your community? In other words, what programs, services, or classes do you want that are currently unavailable in your area? Please be as detailed as possible.

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12. How many times have you been to an Emergency Room/Emergency Department in the past 12 months? (**Check only one**)

- None       1 time       2 times       3 times       4 or more times

13. Substance abuse and addiction can have a negative impact on individuals or families. Which of the following, if any, have had a negative effect on you or your family? (**Select all that apply**)

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Alcohol                        | <input type="checkbox"/> Hallucinogens | <input type="checkbox"/> Opiates                |
| <input type="checkbox"/> Cocaine                        | <input type="checkbox"/> Heroin        | <input type="checkbox"/> Prescription drugs     |
| <input type="checkbox"/> Crack cocaine                  | <input type="checkbox"/> Marijuana     | <input type="checkbox"/> Second hand smoke      |
| <input type="checkbox"/> Crystal meth (methamphetamine) | <input type="checkbox"/> Nicotine      | <input type="checkbox"/> Vaping                 |
|   |  | <input type="checkbox"/> Other (specify): _____ |

14. How confident are you that you can successfully navigate the health care system? By navigating the health care system, we mean knowing: how to use your health plan or insurance, what your plan covers, how to read your statements, where to go for services, how to find a primary care provider, what your options are for treatment, etc.

- Not At All Confident       Not Very Confident       Somewhat Confident       Very Confident       Extremely Confident

15. How confident are you in filling out medical forms by yourself? For example, things like insurance forms, questionnaires, and doctor's office forms?

- Not At All Confident       Not Very Confident       Somewhat Confident       Very Confident       Extremely Confident

16. How often do you have problems learning about your health condition because of difficulty in understanding written information?

- Never       Rarely       Sometimes       Often       Always

17. Over the last 2 weeks, how often have you been bothered by having little interest or pleasure in doing things?

- Never       For several days       For more than half the days       Nearly every day       Don't know

18. Over the last 2 weeks, how often have you been bothered by feeling down, depressed, or hopeless?

- Never       For several days       For more than half the days       Nearly every day       Don't know

19. Has there been a time in the past 12 months when you thought of taking your own life? (**Check only one**)

- Yes       No

20. During the past 12 months, did you attempt to commit suicide (take your own life)? (**Check only one**)

- Yes, but did not require treatment       Yes, and was treated       No

The following questions are about the coronavirus, or COVID-19.

21. How much do you understand about the coronavirus (COVID-19)? (*Check only one*)

- Nothing At All       A Little Bit       A fair amount       A great deal

22. Have you, or someone you live with, been diagnosed with the coronavirus (COVID-19)? (*Check only one*)

- Yes       No       Don't Know

23. (*ANSWER IF NO IN Q22*) How concerned are you that you, or someone you live with, will get the coronavirus (COVID-19)? (*Check only one*)

- Not At All Concerned       Not Very Concerned       Somewhat Concerned       Very Concerned       Extremely Concerned

24. (*ANSWER IF NO IN Q22*) How has your concern about possibly getting the coronavirus (COVID-19) changed since the pandemic first began in early March, if at all? Would you say you are...? (*Check only one*)

- Much less concerned about getting the coronavirus       Slightly less concerned about getting the coronavirus       Concern is the same as when the pandemic first began       Slightly more concerned about getting the coronavirus       Much more concerned about getting the coronavirus

25. How would you compare your life overall now with how your life was before the coronavirus (COVID-19) pandemic began back in early March? (*Check only one*)

- My life is better       My life is the same/no different       My life is worse

26. (*ANSWER IF LIFE IS WORSE IN Q 25*) In what ways has the coronavirus (COVID-19) made your life worse? (*Select all that apply*)

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Can't socialize with people/family/friends like before | <input type="checkbox"/> Made me moodier, angrier    | <input type="checkbox"/> Confined to home/can't go out       |
| <input type="checkbox"/> Had an important event cancelled/disrupted             | <input type="checkbox"/> Increased my stress level   | <input type="checkbox"/> Can't go to church                  |
| <input type="checkbox"/> Financial difficulties (e.g., loss of job, furloughed) | <input type="checkbox"/> Increased anxiety           | <input type="checkbox"/> Can't visit restaurants/bars/stores |
| <input type="checkbox"/> Lost health insurance                                  | <input type="checkbox"/> Increased depression        | <input type="checkbox"/> Forced to wear masks, gloves, etc.  |
|   | <input type="checkbox"/> Worrying more about things  | <input type="checkbox"/> Other (specify): _____              |
|   | <input type="checkbox"/> Disrupted sleeping patterns | _____  |
|   | <input type="checkbox"/> Disrupted eating patterns   | _____  |

27. If a vaccine were currently available for the coronavirus (COVID-19) how likely would you be to get the vaccine? (*Check only one*)

- Not At All Likely       Not Very Likely       Somewhat Likely       Very Likely       Extremely Likely

28. How well prepared do you think **local health professionals** have been in dealing with the coronavirus (COVID-19)? (*Check only one*)

- Not At All Well       Not Very Well       Somewhat Well       Very Well       Extremely Well

**Thank you for being an important part of this research!**